



Dear Parent/Guardian:

Thank you for the opportunity to serve your child and family in our program. We appreciate the level of trust you have shown in us and we are committed to assisting you and providing viable solutions for your family. As a practical matter, that assistance includes helping you to explore possible payment of valid insurance benefits, where they exist, for the care your child is receiving in our facility.

As we all know, the healthcare industry is ever-changing. As insurance companies change their policies with regard to facility authorizations, mental health/substance abuse coverage, etc., the Mental Health Parity and Addiction Equity Act and the Affordable Care Act have paved the way to gaining full coverage for our outdoor wilderness services.

On July 1, 2017, the NUBC and AHA issued wilderness programs a revenue code for billing the daily per diem you pay to us for your child's care. Because of these new coding requirements, we can no longer provide families with unbundled therapy super bills. This practice is no longer available.

To assist you in pursuing these full benefits, we want to put you in contact with a healthcare advocate company that can advise you how to go about it. Denials Management, Inc. has been providing services to healthcare providers, families and facilities for over 27 years, and has helped thousands of families get their claims paid. They can help you set up a game plan to resolve your claim issues, starting with a straightforward explanation of the complexities related to your claim, in terms you can understand.

They can assist Elements Wilderness families with an insurance evaluation package for only \$250.00. DMI will thoroughly evaluate your insurance policy, conduct a verification of benefits call to your insurance carrier, and consult with you regarding their findings and next steps for billing and seeking reimbursement for your child's treatment.

To set up this evaluation with DMI, please contact:

Natalie Jackson, x 210 or Mary Covington, x 200  
Denials Management, Inc.  
4424 South 700 East, Suite 200  
Salt Lake City, Utah 84107  
1-866-322-0787

We appreciate the opportunity to work with you and your child as he or she progresses through the Elements Wilderness program. We hope this information will aid you in recovering some of the expenses associated with our program.

This referral is offered to assist you in collecting reimbursement from your insurance company and is not a guarantee of payment. You will still be responsible for all payments and fees associated with Elements Wilderness tuition and activities.

If you have any questions or concerns, you may contact us for assistance.

Thank you,

Elements Wilderness Executive Team