

To our valued families:

We appreciate the opportunity to work with you here at Elements Wilderness Program. In addition to providing a cost effective therapeutic wilderness program we are committed to assisting you in securing insurance benefits for these services. To help in this effort we have partnered with Denials Management, Inc to provide our families expert insurance billing and appeals services.

Denials Management, Inc. has been in the insurance billing and appeals business since 1990. They are very dedicated to providing insurance solutions to your family and have expertise and a proven track record in the behavioral health field. They will provide Verification of Benefits, Document Control, Insurance Billing (UB04 form) and Follow-Up Insurance Contacts at a cost of \$149, for up to 2 hours of Claim Support.

To begin:

- Go to www.FixMyClaim.com and click on the register tab at the top
- Under SELECT SERVICE please select Billing Services
- Complete the NEW CUSTOMERS information screen and select NEXT
- You will then be asked to provide your credit card information for the \$149 charge at that time
- You will be registered on the FixMyClaim.com website and will have 60 day access to the Reference Files, Tickler System and be able to upload pertinent documents if necessary
- Once registered, you will be contacted shortly by Denials Management, Inc. to discuss your claim submission

From Denials Management:

***“We look forward to working with you and Elements Wilderness Program to ensure an accurate and timely bill is provided to your insurance carrier. We take great pride in the success of our cost-effective insurance billing and follow-up processes and are confident you will benefit from our knowledge and experience.*”**

As some of you may already be aware, the new Federal Parity Law (mandating that mental illness claims must be paid the same as any other medical illness) goes into effect in 2010. Along with the current state parity laws, there is a renewed potential for families to receive their maximum policy benefits for the level of care provided at Elements Wilderness.

If you have any questions please call (866)322-0787.”